

Business Health Check

OPERATIONAL PROCESSES



Experienced SaunaGrow Mentors will make Your Business overview and determine its level of effectiveness and functioning in a specific area.

Mentors will prepare solid recommendations for optimisation steps, giving the possibility to quickly implement some of the proposed solutions and will offer assistance in implementation.

THE EXPECTED RESULTS OF THE PROCESS:

- It can be the basis for consultancy projects related to process quality
- Enables to prepare your organisation and people for the implementation of strategic changes that improve operational effectiveness
- Can be a response to a current problem situation in order to search for its causes

The whole process is a bit like a birch vine treatment in a sauna. It will stimulate, sober you up, sometimes it will hurt, but it will definitely help.



PREMIUM

<p>1 Current status verification</p> 	<p>Business strategy</p> <p>Objectives and key KPIs</p> <p>Organisational structure and HR planning process</p> <p>Analysis of job descriptions and responsibilities</p> <p>List of systems used, procedures and standards</p> <p>Interviews with key employees</p> <p>Analysis of communication processes and information flow</p> <p>Employee satisfaction and commitment survey</p>	<p>✓</p> <p><i>entire organisation</i></p> <p><i>entire organisation</i></p> <p>✓</p> <p>✓</p> <p><i>< 10 employees</i></p> <p>✓</p> <p>✓</p>
<p>2 Improvements identification</p> 	<p>Analysis of the selected process map and planned activities</p> <p>Analysis of work on particular positions</p> <p>Verification of legitimacy of undertaken operational activities</p> <p>Determination of appropriate use of human resources level</p> <p>Analysis of indicators of managers behaviour and performance in the professional context</p> <p>Analysis of the processes impact on customer satisfaction</p> <p>Analysis of managers' competencies</p> <p>Study of training needs</p> <p>"Mystery shopper" survey</p>	<p><i>all operations processes</i></p> <p>✓</p> <p>✓</p> <p>✓</p> <p><i>5 employees</i></p> <p>✓</p> <p>✓</p> <p>✓</p> <p>✓</p>
<p>3 Report preparation</p> 	<p>Presentation of identified areas for improvement</p> <p>Proposed recommendations</p> <p>Mapping out processes including recommendations</p> <p>Prioritisation and benefits resulting from the proposed solutions</p> <p>Implementation plan for recommended improvements</p> <p>Proposal of the implementation method</p>	<p>✓</p> <p>✓</p> <p>✓</p> <p>✓</p> <p>✓</p> <p><i>5 recommendations</i></p>
<p>4 Next step</p> 	<p>As part of our continued co-operation, you will receive support from SaunaGrow's Experts in the particular improvements implementation</p> <p>Business Health Check can be the beginning of a common path, leading to the growth and development of Your Business. Whatever are the needs of your growing business, our Mentors will be able to help on their own, or point you to the appropriate people from their extensive contact network.</p>	



Business Health Check of Operational Processes gives a number of benefits for Your Business

- Diagnosis of the company's current situation
- Quick implementation of some of the proposed solutions
- Elaborating tools for a better design of the company's organisational structure
- Effective implementation of the company's strategy in the organisational structure area
- Optimisation of departmental activities and processes
- Increasing the organisation's efficiency
- Implementation of improvements, e.g. information flow between departments
- Increase of the Team members motivation, resulting from the awareness of their responsibilities

€ 4 500

PREMIUM

all elements from the 'premium' column above including:
audit/report/recommendations/5 implementation proposals/engagement of
dedicated expert app. 60h. Implementation time: app. 20 working days

Dedicated Experts: Natalia Laskowska and Bolesław Drapella, more on www.saunagrow.com/mentors

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Bolesław Drapella

ENTREPRENEUR

ENTREPRENEUR, FOUNDER OF SAUNAGROW.COM, CO-FOUNDER OF RECAMP.PL AND FORMER HEAD OF GRATKA.PL, CEO OF MORIZON LISTED ON WSE AND CEO OF AIRHELP POLAND.



Natalia Laskowska

OPERATIONS ADVISOR

EXPERIENCED MANAGER, MASTER OF MAPPING AND OPTIMISING PROCESSES, BUILDING AND MOTIVATING TEAMS. VP OF OPERATIONS IN THE AIRHELP GROUP, MENTOR IN SAUNAGROW.